



UniversitätsKlinikum Heidelberg

## Programme de *disease management* et organisation des soins ambulatoires en Allemagne

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**Disease Management Programmes**  
(DMPs – The German way)  
Concept  
Implementation

**Results / Evaluation**  
Processes and outcomes  
Patients perspectives

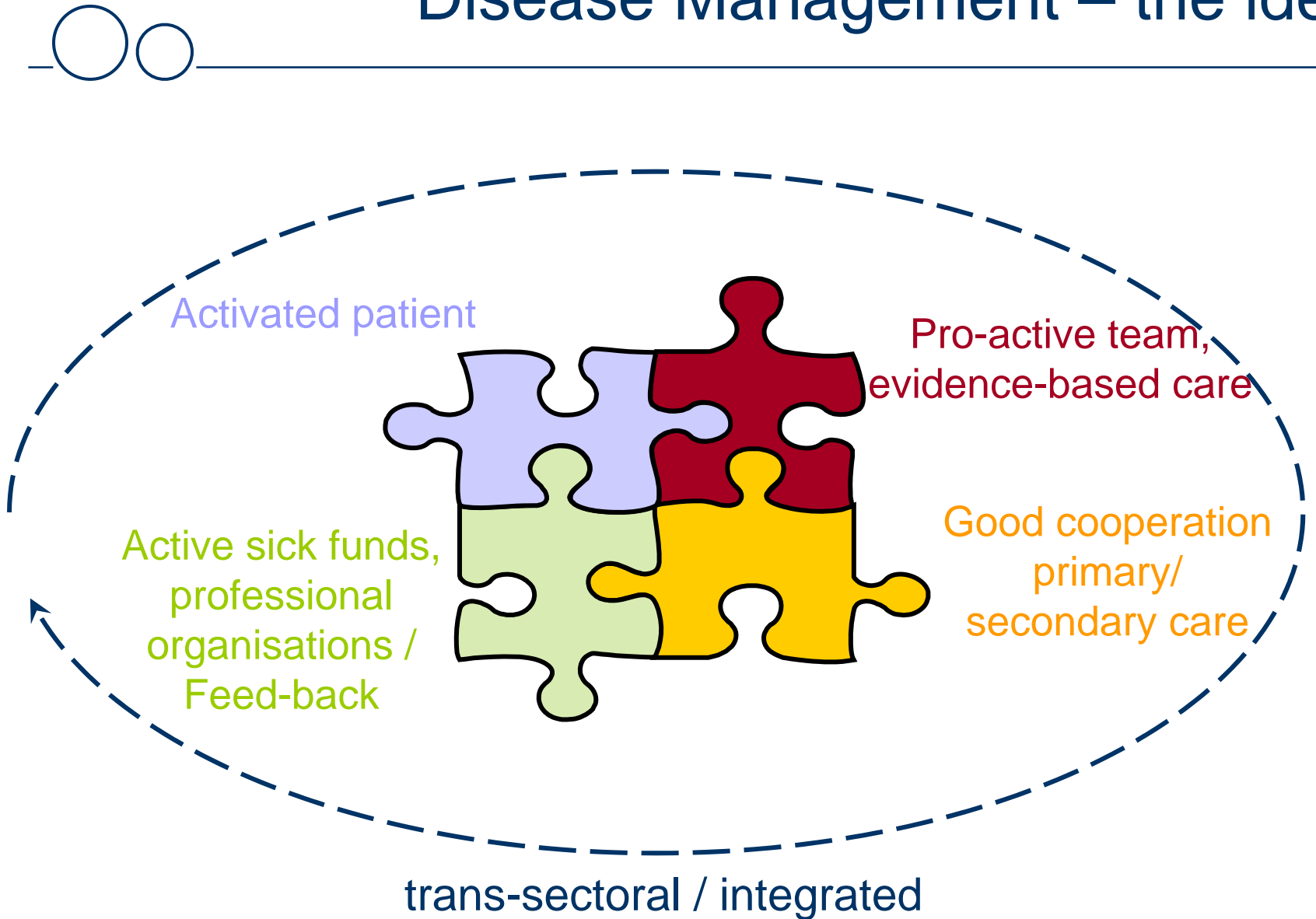
**Summary**







- Population: approx. 80 million
- Doctors in ambulatory care: 135.000
  - General practitioners (GPs)/gen.internists:55.000
- 90% of population insured by statutory sick funds („assurance maladies“) with a comprehensive health basket for patients
- In some regions gate-keeping models (GP centred care)
- Ageing population, increase of chronic diseases
- 2002/2003: introduction of disease-management programmes for chronically ill patients nationwide

# Disease Management – the ideal



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- 2002/2003 introduction in social code book (SGB V)
  - Core contents are compulsory for contracts between insurers and providers
  - Defined by national expert groups at the level of the federal joint committee
    - Evidence based clinical guidelines
    - Basic data set
    - Quality indicators, provision of feedback
    - Transfer between different levels of care
    - Quality criteria for patient education
  - Some small differences in remuneration, type of feedback etc. by region/contract
  - Larger differences in CME, quality circles

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- Patients and practitioners have to enrol
  - General practitioners play a leading role
  - Cooperation with specialists (ambulatory and hospital outpatient)
  - Insurers have some steering role for the patient
  - Substantial financial incentives for sick-funds (national risk compensation scheme) until 2008, now only € 180/per year per patient
  - Financial incentives for practices (approx. € 100 per year per patient on top of fees)



- Currently 6 diseases
  - CVD (new: module on heart failure)
  - diabetes mellitus, type I and II
  - breast cancer
  - asthma
  - COPD
  
- Participants
  - 5.773.000 patients (April 2009)
  - Approx. 6.8% of all insurants
  - More than 60.000 providers (GPs, specialists)



# DMP – some elements







- Guidelines/clinical pathways for referrals to specialists
  - Diabetologist
  - Ophthalmologist
  - Foot specialist/surgeon
  - etc-



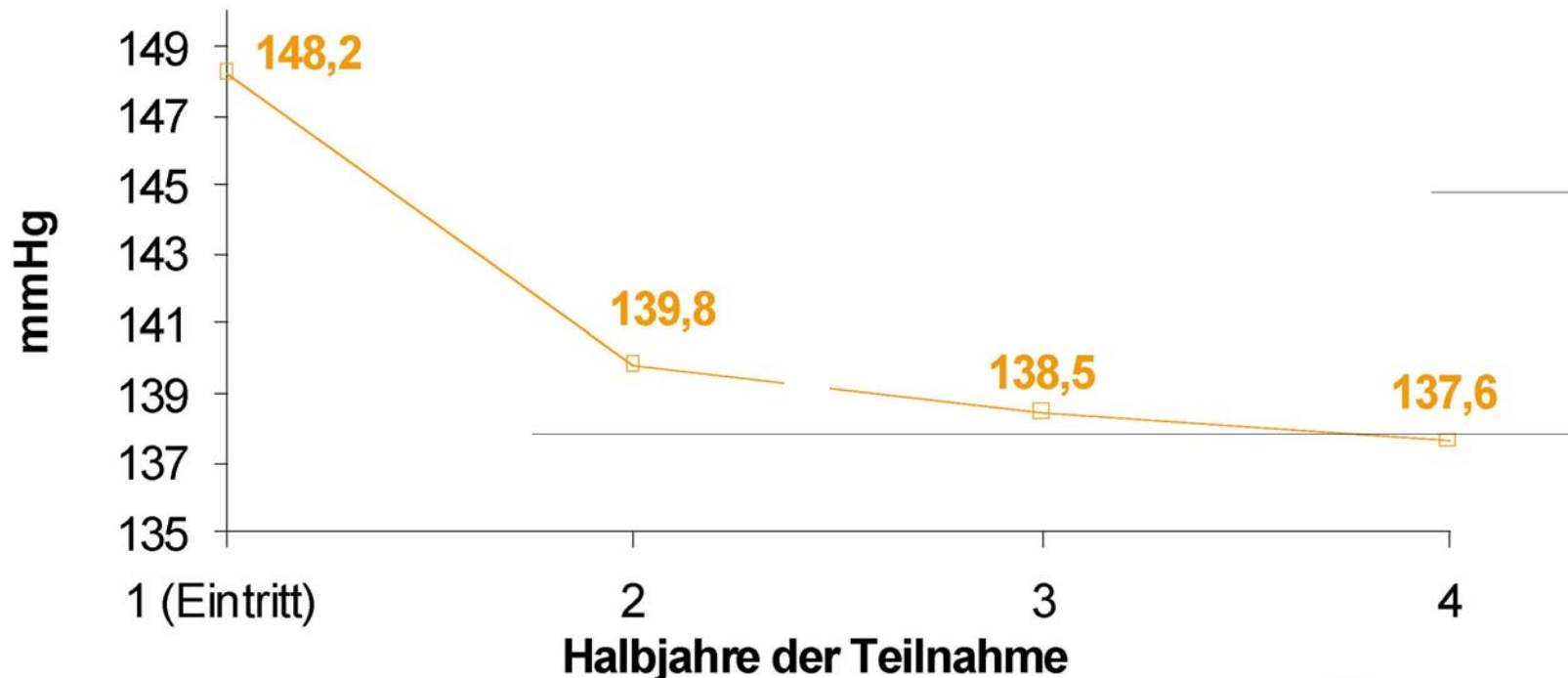
- What do doctors say?
  - in the beginning much resistance
  - „Cookbook medicine“
  - „Old fashioned drugs“
  - „burocracy“
  - ...
  
  - Now: more positive



- Nationwide obligatory statutory evaluation
  - No control group
  - Patients incompletely followed over time
- More sophisticated evaluation in some projects
- I will present to you some examples

# Systolic blood pressure, CVD patients

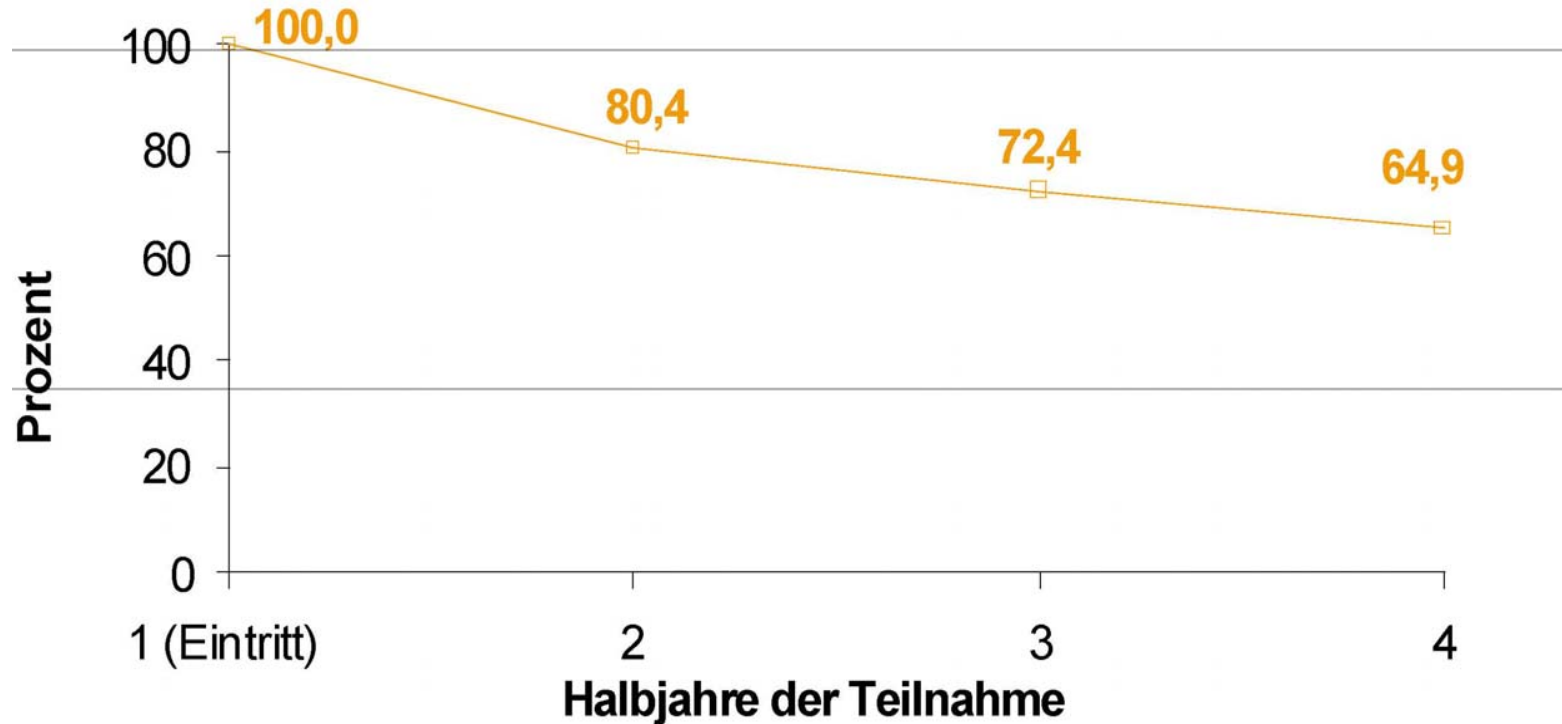
- Systolic blood pressure since enrolment in DMP



Gesetzliche Evaluation, Bundesauswertung zu den Zwischenberichten  
der AOK-Programme für Patienten mit KHK, 2008

# Stop smoking, CVD patients

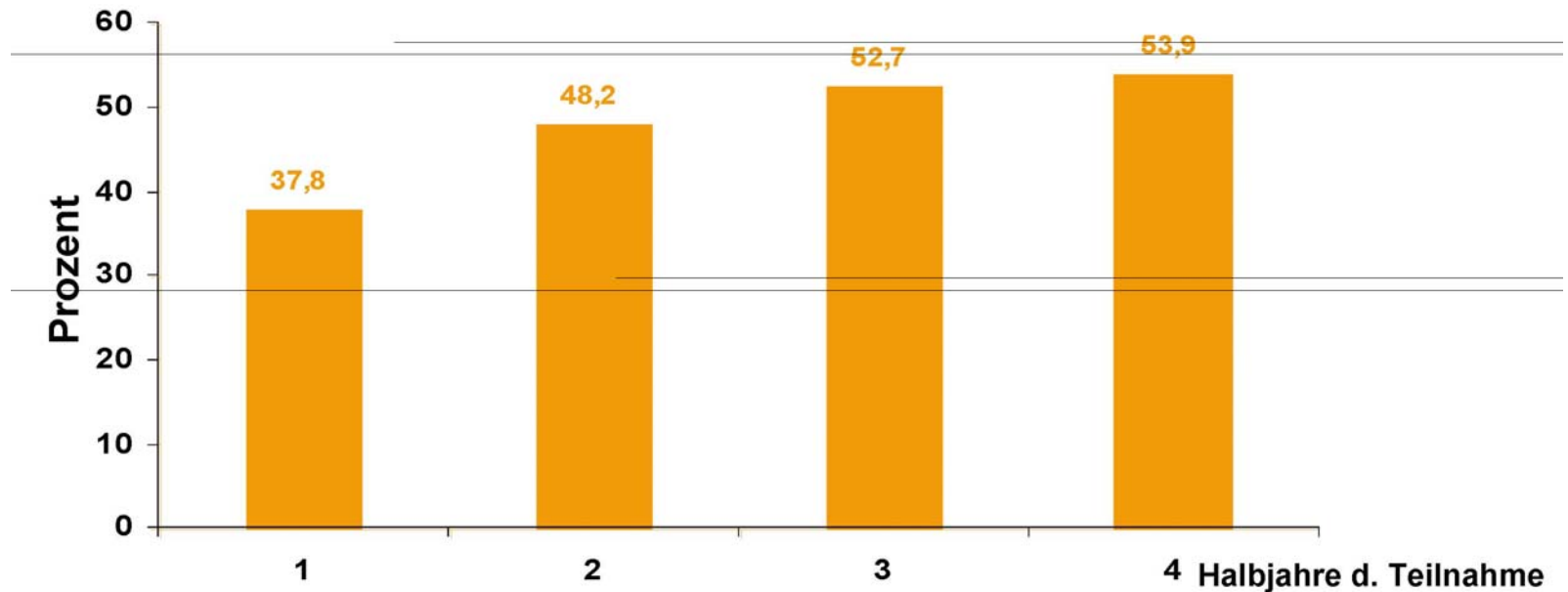
- % smoking of those who were smokers at enrolment



Gesetzliche Evaluation, Bundesauswertung zu den Zwischenberichten  
der AOK-Programme für Patienten mit KHK, 2008

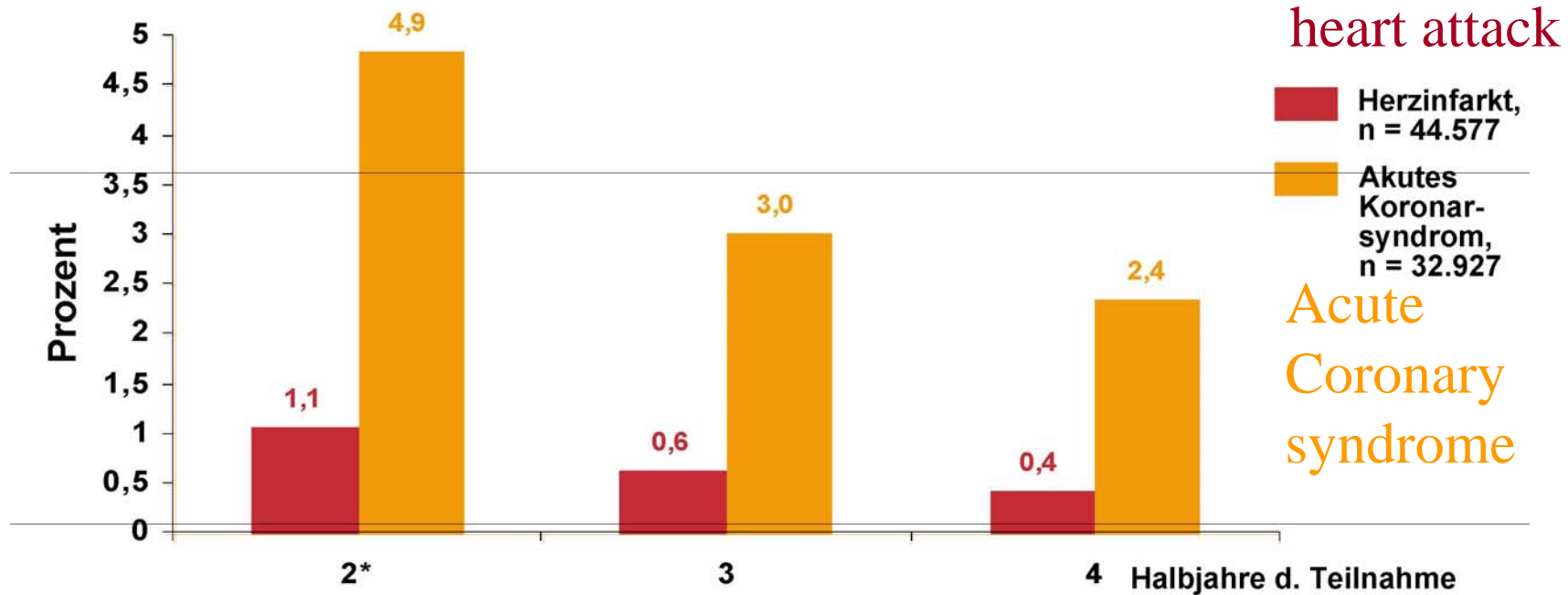
## ■ QoL

- % of patients without episodes of pain in the breast



Statutory nationwide evaluation for AOK patients, 2008

- New events, patients in the DMP for CVD



Statutory nationwide evaluation for AOK patients, 2008

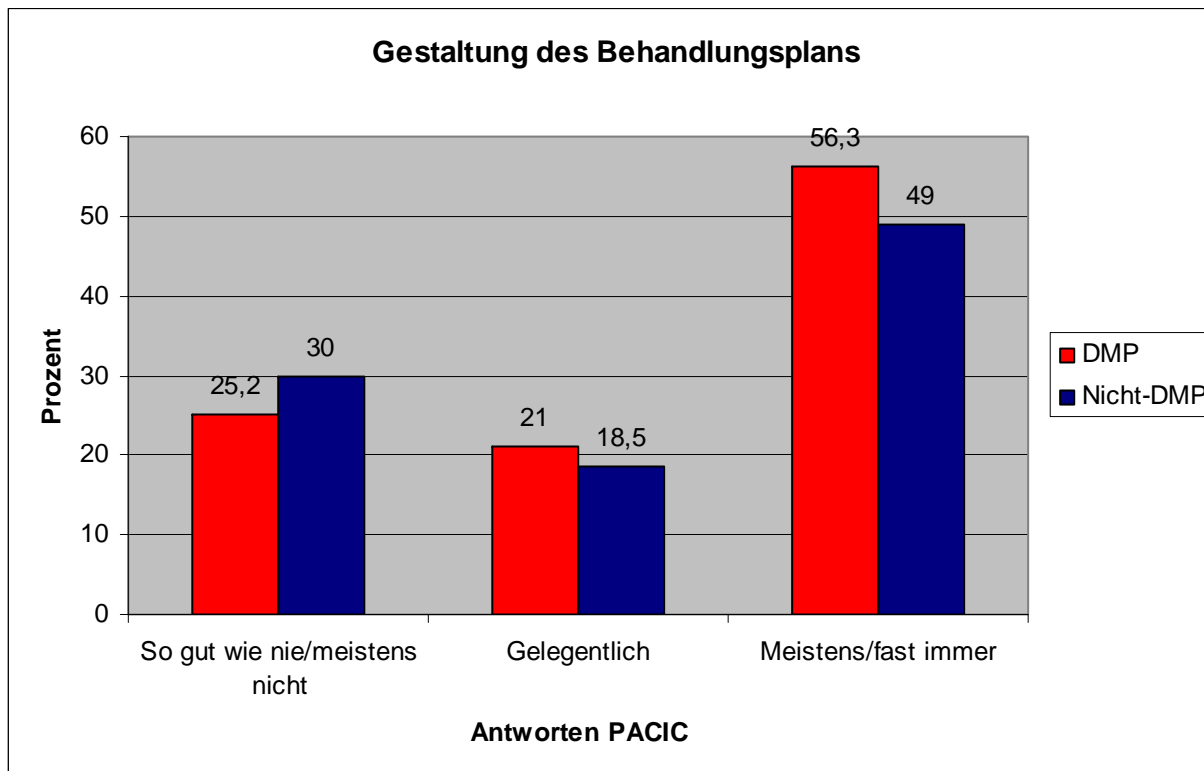


# ELSID study on DMP diabetes m. Type II

- Comparative longitudinal study
- 2 regions
- More than 20.000 patients
- More than 500 practices
- Routine claims data
- For subsets of patients
  - Surveys (i.e. PACIC – Patient Assessment of Chronic Illness Care)
  - Clinical data, mortality data
- Observational arm (DMP vs. Routine care)
- Controlled arm (DMP vs. optimized DMP, restructured organisation within the practice)

# „In the last 6 months ...

... I was involved in planning care for my illness.“



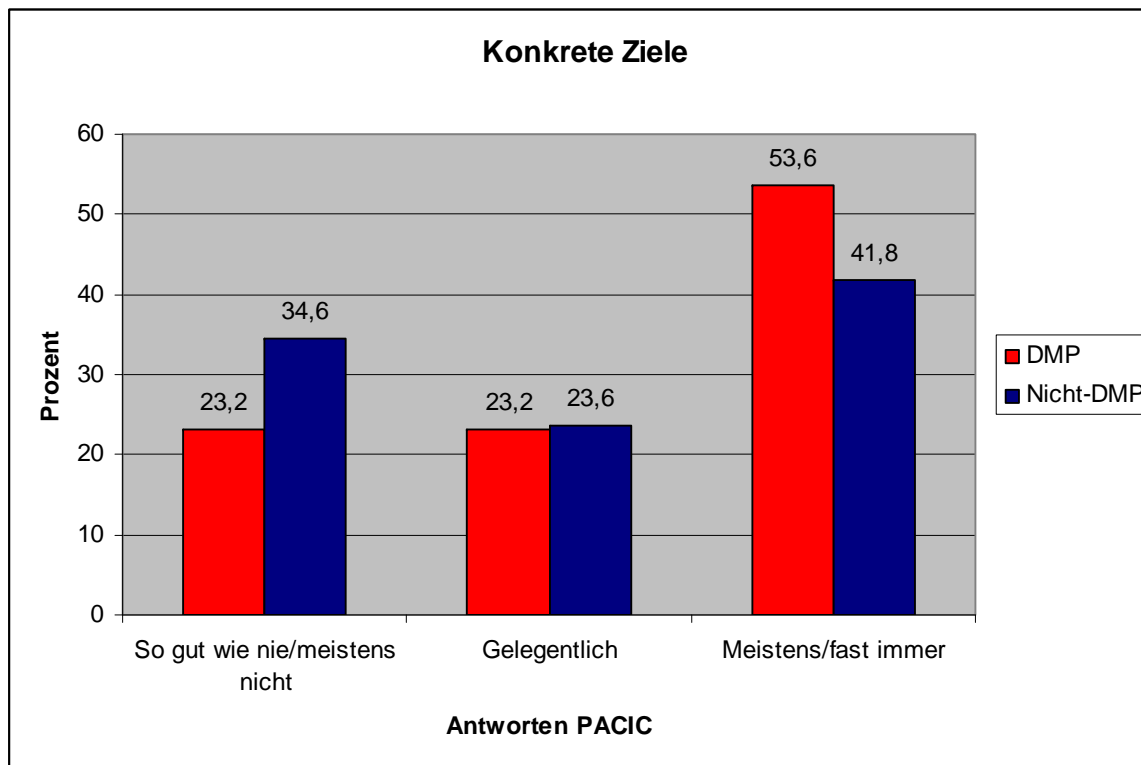
n=1.312

p=0,04

# „In the last 6 months...



... I got support in setting goals for my diet and my physical activities



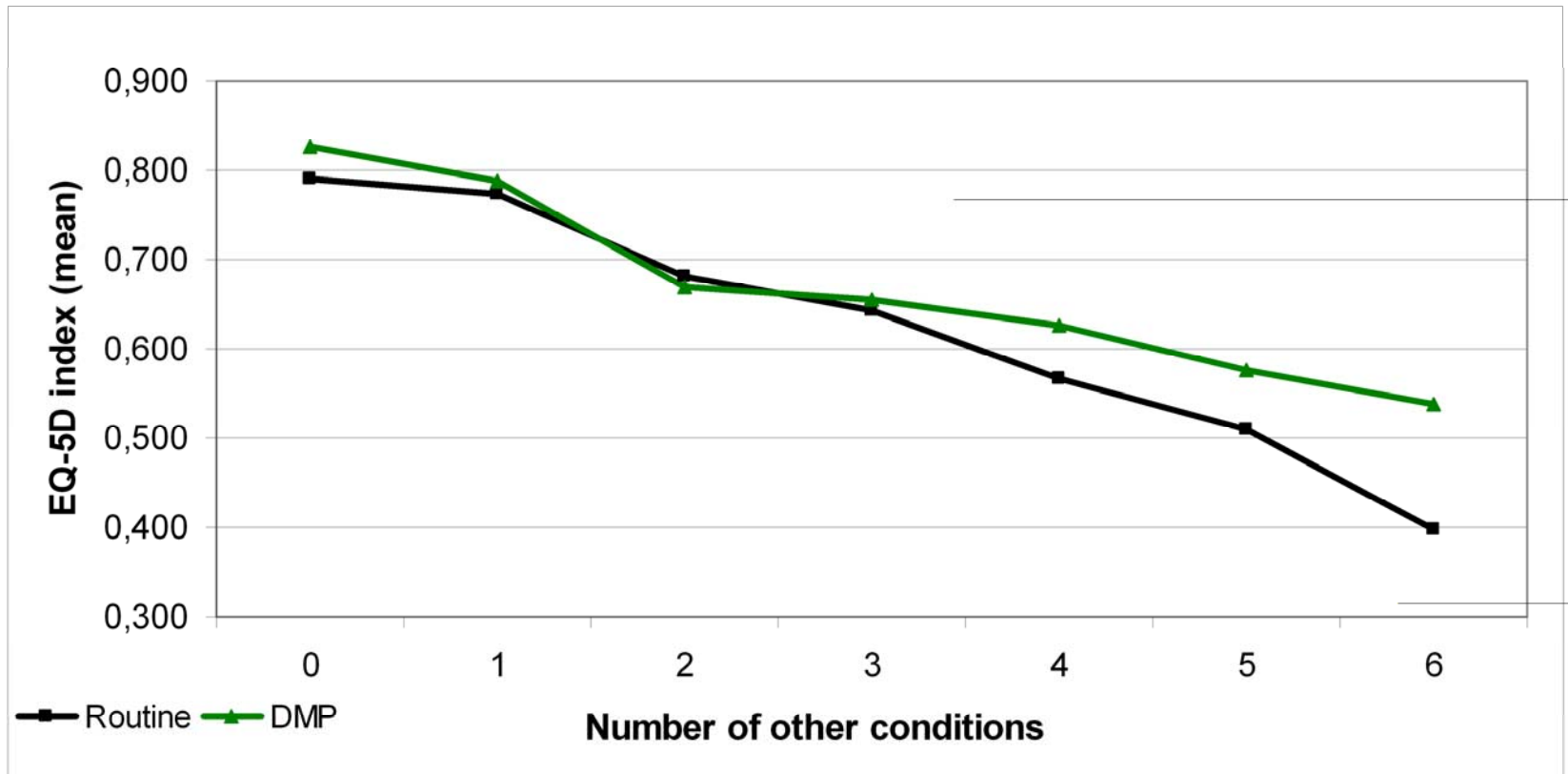
n=1.302

p<0,001



- In all Items of the PACIC and in the sum score there a more coordinated care according to the Chronic Care Model was shown for diabetic patients in the DMP vs. routine care
- Motivational counselling according to the 5A concept was better in the DMP vs. routine care
- „DMPs are recognized by patients as care that is more structured and that reflects the core elements of the Chronic Care Model and evidence-based counselling to a larger extend than usual care.“
- *Szecsényi J et al. Diabetes Care 2008*

# DMP as a „safeguard“ for patients with co-morbidity ?



Ose D, Wensing M, Szecsenyi J, Joos S, Hermann K, Miksch A , Diabetes Care. 2009

# Is there a Survival benefit ?

- Matched pairs comparison of patients with diabetes mellitus type II (DMP vs. routine care)

→ N=1.927 matched-pairs

Matching criteria

Age: mean=70,7 years

Sex: 60,3% woman

Insurance status: penioneer (yes/no)

Morbidity (Pharmacy Cost Groups, Diagnostik Cost groups)



- A matched-pairs comparison of more than 1.000 patients showed a significant (and relevant) survival benefits for older patients with diabetes mellitus in the DMP vs. non-DMP
- Results submitted and therefore not displayed here



# Do DMPs save money?

- Evaluations of some sick funds show moderate cost reduction DMP vs. Non-DMP, especially for diabetes patients with higher morbidity
- ELSID study shows overall cost reduction for DMP diabetes mellitus type II vs. routine care due to lower costs for hospitalisation (but there are higher costs for prescribing)

# The next steps we are taking..

- Telefone-monitoring in general practice
- Trained practice assistants/nurses
- Monitoring lists
- Better use of family and community resources
- Aims:
  - Improving primary care practices
  - Involving patients and families
  - Continuous monitoring and prevention of decompensation



Foto : BMBF/PT DLR Gesundheitsforschung  
(Arzthelferin mit ArtMol Monitoring-Liste)



## Early detection of decompensation

<b>2. Haben Sie jetzt im Moment Luftnot?</b>	
Ja	<i>an</i> Wie lange haben Sie diese Luftnot schon?
	Seit Stunden <input type="checkbox"/>
	Seit Tagen <input type="checkbox"/> 24h
	Seit dem letzten Kontakt oder länger <input type="checkbox"/>
Nein	<i>an</i> <input type="checkbox"/>
<b>3. Wie oft haben Sie in den letzten zwei Wochen wegen Ihrer Luftnot in einem Stuhl oder mit mehreren Kissen im Bett geschlafen?</b>	
	Jede Nacht <input type="checkbox"/> 24h
	Ein- bis dreimal pro Woche <input type="checkbox"/>
	Gar nicht / niemals <input type="checkbox"/>



Very promising results from cluster  
randomized controlled trials

Positive effects on patient related  
outcomes and quality of care

## DEPRESSION

PromPT trial

(Gensichen et al, Ann Int Med 2009)

## ARTHRITIS

PraxArt trial

(Rosemann et al. Arthr Rheum2007)

## CHRONIC HEART FAILURE

HicMan trial

(Peters-Klimm et al. (in review))

## MUTIMORBIDITY

PracMan trial

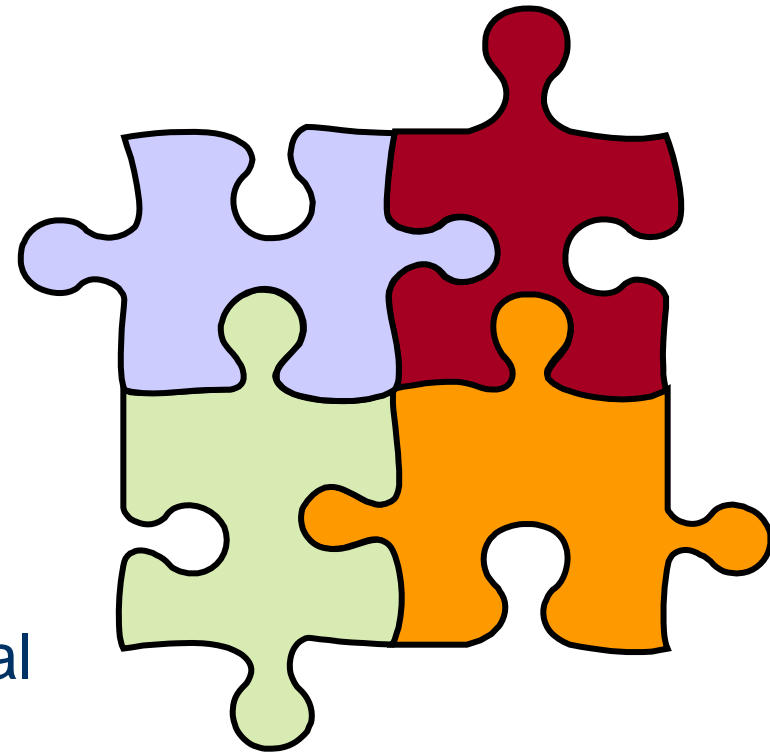
started Sept. 2009



Foto : BMBF/PT DLR Gesundheitsforschung  
(Arzthelferin mit ArtMol Monitoring-Liste)



- Advantages of disease management in primary care/general practice:
- Care is more oriented according to the Chronic Care Model
- Practices are more pro-active
- Patients are more activated
- Care is more coordinated
- Positive effects on QoL and survival
- Smaller effects on prescribing, hospitalisation and costs



- General practice is the right place for managing DMPs,
  - Addresses target population
  - Equity, no „cherry picking“
  - Trusted by patients
  - Enhanced role for practice assistants/nurses
  - Cooperation with specialists
  - Partnering with sick funds and professional organisations
- Long term investment in primary care necessary

